APM Sign In Instruction

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APM Sign In Instruction

1. How to sign in APM (Smart Phone MOTP App User):-

Double click TPEAPM icon from your PC desktop



Use **Portal Account and Portal account password** (or use **Email Account & Email Password** if you do not have Portal Account) and click **Logon**.

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Secure Logon for Wanhai Networks Username: Password: DTP Sender: Software V Logon		
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When the following window appears, execute the **MOTP Client App from your Smart phone and get the MOTP password**.

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Wanhai Networks 🔓 Secure Logon			
Password <u>*apply temporary password*</u>			
Your Password Status:Normal			
Logon			

Go to your Smart Phone and open MOTP client icon from your smart phone



Example: this is example of MOTP password which shown from your Smart Phone.

Then input your MOTP password and click Logon.

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Wanhai Networks Secure Logon Password *apply temporary password* Your Password Status:Normal Logon		

After logon with MOTP password, system will start to initialize, download & install process.

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- Network Tunnel	0 B	0%	0 B	0%		
- Optimized Applications	0 B	0%	0 B	0%		
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+ Show details	6					

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- Network Tunnel	62.10 KB	0%	31.79 KB	0%	
- Optimized Applications	0 B	0%	0 B	0%	

After connection complete, you will be able to access to WHL related system.



If the following screen appears, click "Cancel"

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This computer is connected to a network. Windows will automatically network settings based on the network's location.	y apply the correct
Home network If all the computers on this network are at your home, are this is a trusted home network. Don't choose this for pu coffee shops or airports.	nd you recognize them, blic places such as
Work network If all the computers on this network are at your workplace them, this is a trusted work network. Don't choose this f coffee shops or airports.	ce, and you recognize for public places such as
Public network If you don't recognize all the computers on the network a coffee shop or airport, or you have mobile broadband) network and is not trusted.	(for example, you're in , this is a public
Treat all future networks that I connect to as public, and don't ask <u>Help me choose</u>	me again.
	Cancel

2. How to Sign in APM (By External mailbox user):-

Double click TPEAPM icon from your PC desktop



Use **Portal Account and Portal account password** (or use **Email Account & Email Password** if you do not have Portal Account).

OTP Sender: Select Email

And then click Logon

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Secure Logon for Wanhai Networks			
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OTP Sender:			
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Login to your external mailbox to obtain OTP password

Example from your Gmail, you will get OTP password notification.



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After connection complete, you will be able to access to WHL related system.



If the following screen appears, click "Cancel"

Set Network Location	
Select a location for the '_Common_Group_D_Internal - Go to tpeapm.wanhai.com instead of dialing directly' network	
This computer is connected to a network. Windows will automatically apply the correct network settings based on the network's location.	
Home network If all the computers on this network are at your home, and you recognize them, this is a trusted home network. Don't choose this for public places such as coffee shops or airports.	
Work network If all the computers on this network are at your workplace, and you recognize them, this is a trusted work network. Don't choose this for public places such as coffee shops or airports.	
Public network If you don't recognize all the computers on the network (for example, you're in a coffee shop or airport, or you have mobile broadband), this is a public network and is not trusted.	
Treat all future networks that I connect to as public, and don't ask me again. <u>Help me choose</u>	
	Cancel

3. How to Apply for Temporary Password (forgot to bring mobile):-

Double click TPEAPM icon from your PC desktop



Use **Portal Account and Portal account password** (or use **Email Account & Email Password** if you do not have Portal Account).

And then click Logon

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Wanhai Networks 🔓 Secure Logon			
Password *apply temporary password*			
Your Password Status:Normal			
Logon			

Click ***apply temporary password***

Next windows will show as below

Click Device Management



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	F	Please use Password or PassCode to login	
		Password :	
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	and Suns		Internet

Use **Portal Account and Portal account password** (or use **Email Account & Email Password** if you do not have Portal Account) .

And then click Logon

Next screen will show below:-

Click Suspend

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Token			
Token Type	Token SerialNO	Token expired date	Token Status
Software Token	10010436CCA9B09A (Reset)		Norma Suspend
M			

A "temporary OTP password" will be sent to your email address and displayed on the webpage.



Then go back to sign in from TPAPM

Double click TPEAPM icon from your PC desktop



Use **Portal Account and Portal account password** (or use **Email Account & Email Password** if you do not have Portal Account).

And then click Logon

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Secure Logon for Wanhai Networks		
Username:		
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Then key in your "temporary OTP password" which sent from MOTP.

Example: 494431



APM login successfully.

B Network and Application Access - Windows Internet Explorer					
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					Help
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Traffic Type	Sent	Compression	Received	Compression	
Network Access					
- Network Tunnel	62.10 KB	0%	31.79 KB	0%	
- Optimized Applications	0 B	0%	0 B	0%	
Total	62.10 KB	0%	31.79 KB	0%	

Note: Temporary password is only valid for 24 hours , it will automatically expire after 24 hours.

To manually unsuspend the temporary password:-

Please login from **TPEMOTP**

Double click **TPEMOTP** icon from your PC Desktop







Use **Portal Account and Portal account password** (or use **Email Account & Email Password** if you do not have Portal Account) .

And then click Logon

Click Unsuspend

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•	Toker	n Management		me, ARD !	Logo	out English 中文
	Token					
	Token Type	Token SerialNO	Token expired date		Token Statu	IS
	Software Token	10010436CCA9B09A (Reset)		Suspend	Unsuspend	Notify User
					~	
					(Internet)	

It will show unsuspend successfully.

5	Correction Ma	inagement	Welcome, LEONARD !	Logout English 中文			
	() User	modify success. (PM 03:23:44)					
	Token						
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Then logout from TPEMOTP.