

APM Sign In Instruction

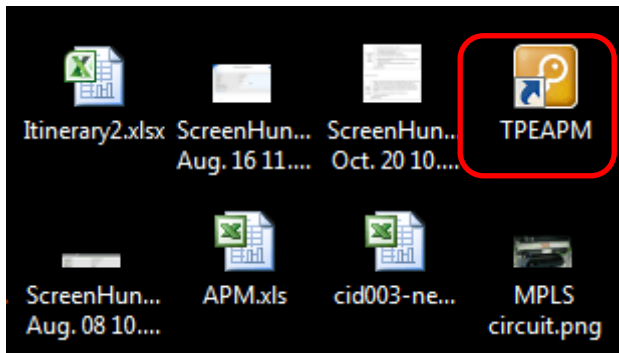
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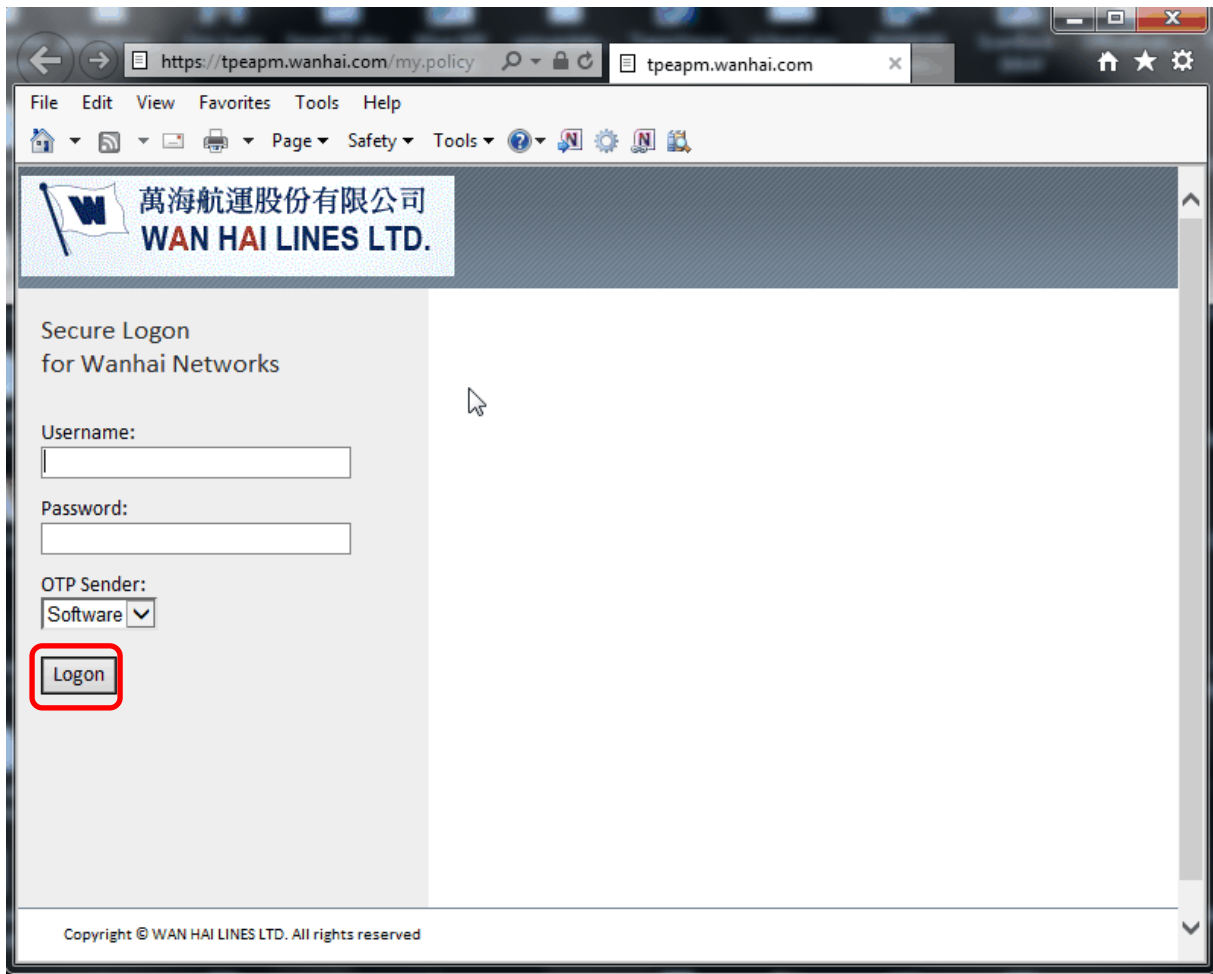
APM Sign In Instruction

1. How to sign in APM (Smart Phone MOTP App User):-

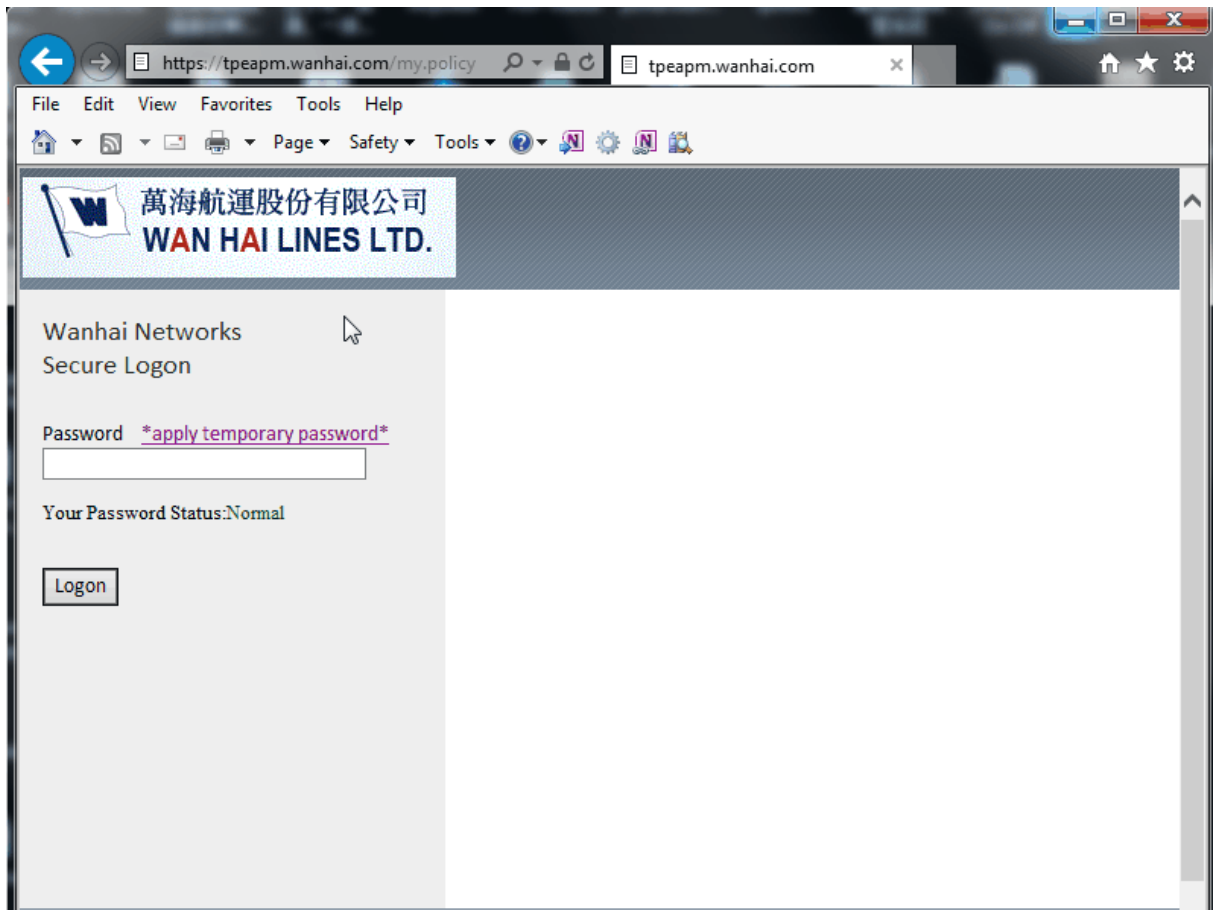
Double click **TPEAPM icon** from your PC desktop



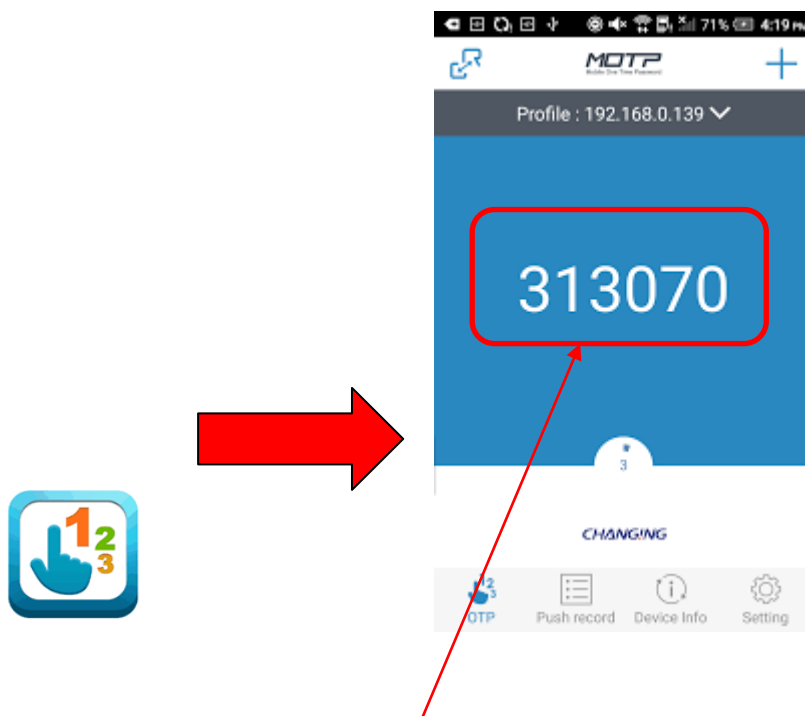
Use **Portal Account and Portal account password** (or use **Email Account & Email Password** if you do not have Portal Account) and click **Logon**.



When the following window appears, execute the **MOTP Client App** from your Smart phone and get the **MOTP password**.

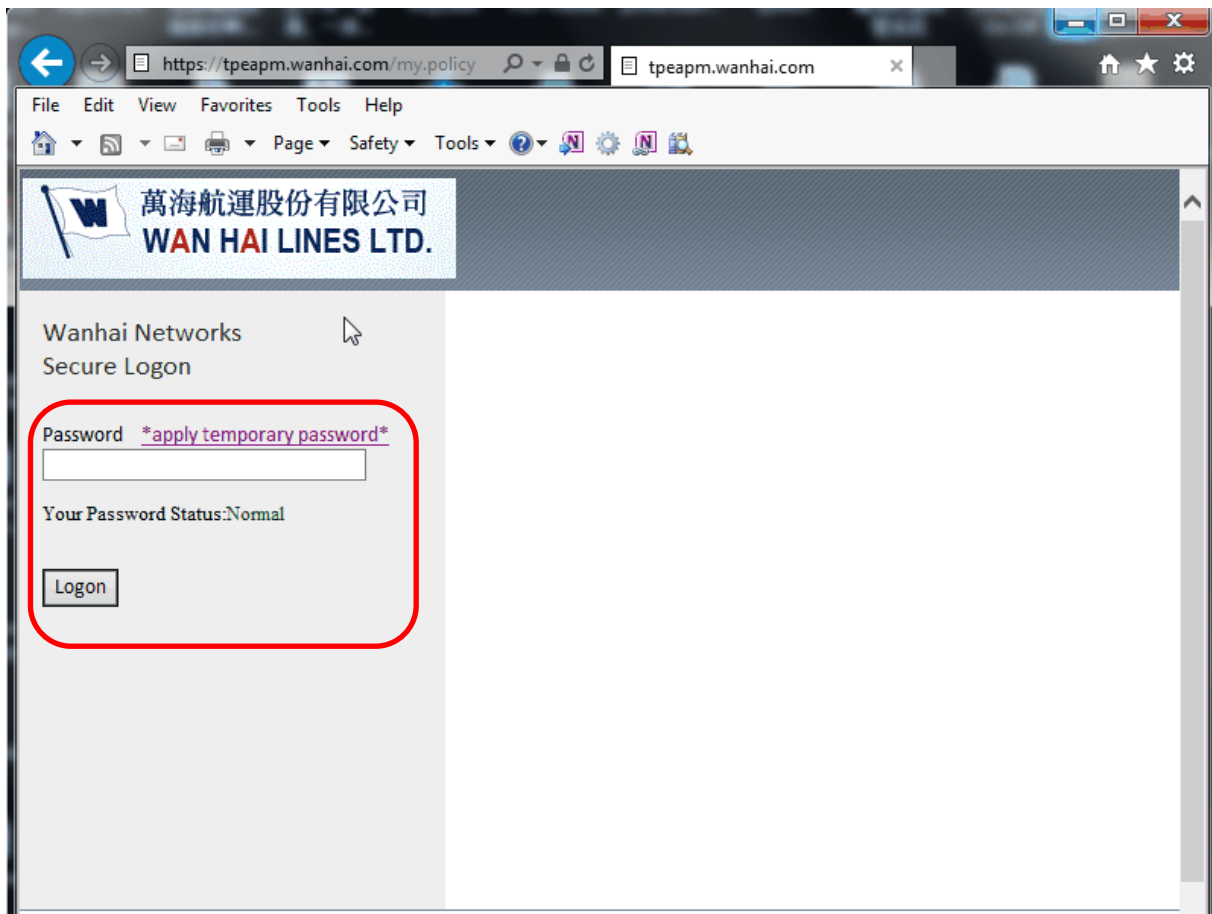


Go to your Smart Phone and open **MOTP client icon** from your smart phone

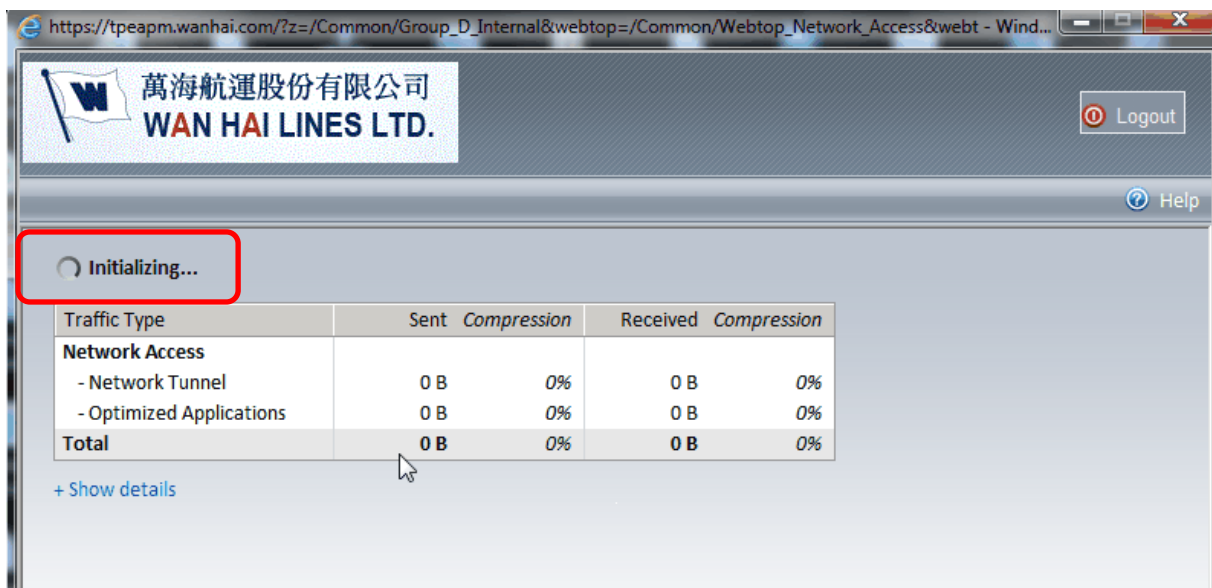


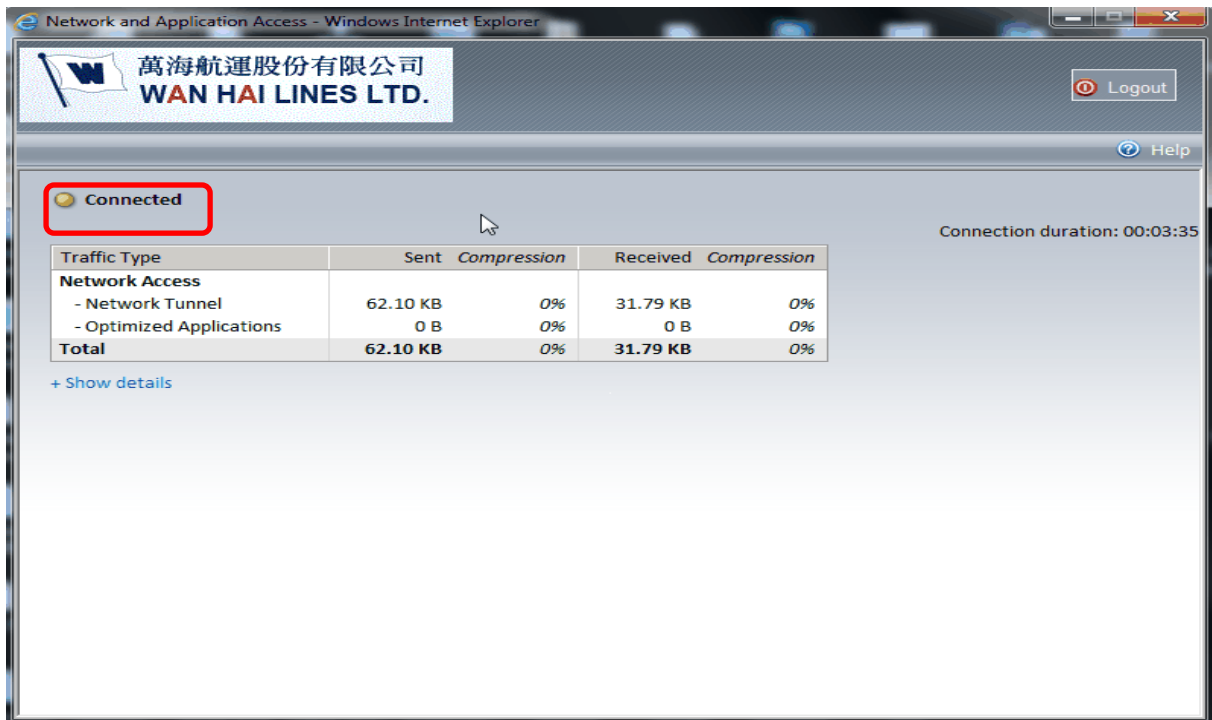
Example: this is example of MOTP password which shown from your Smart Phone.

Then input your MOTP password and click Logon.

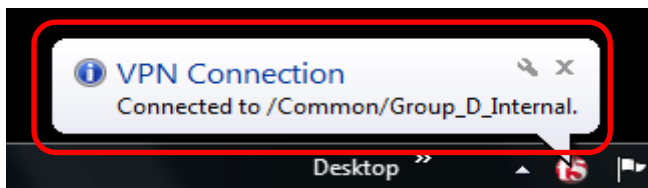


After logon with MOTP password, system will start to initialize, download & install process.

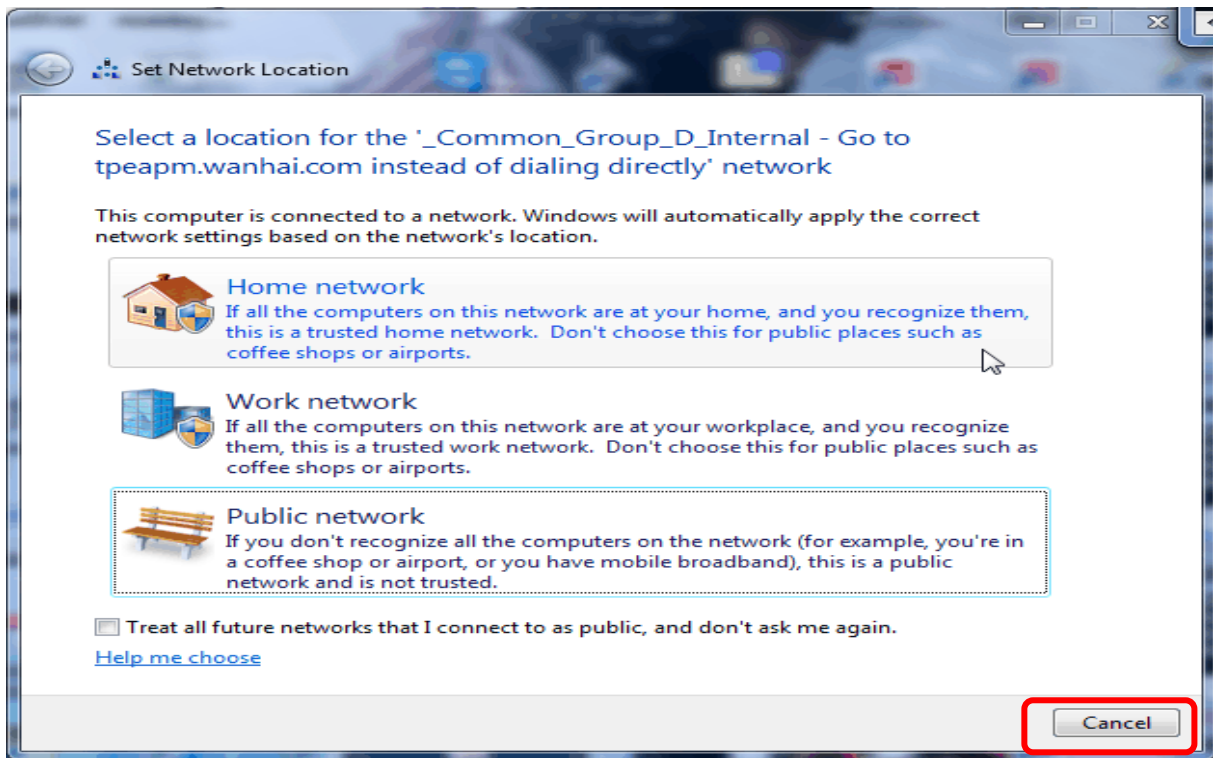




After connection complete, you will be able to access to WHL related system.

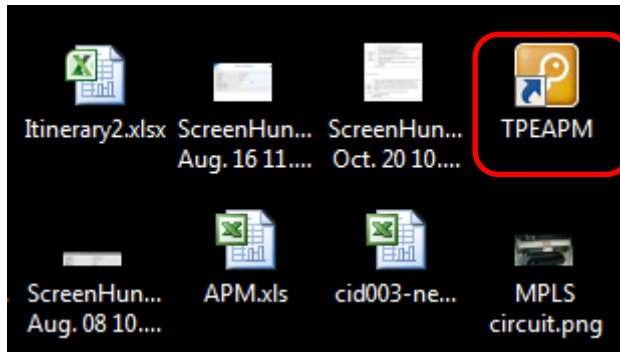


If the following screen appears, click "**Cancel**"



2. How to Sign in APM (By External mailbox user):-

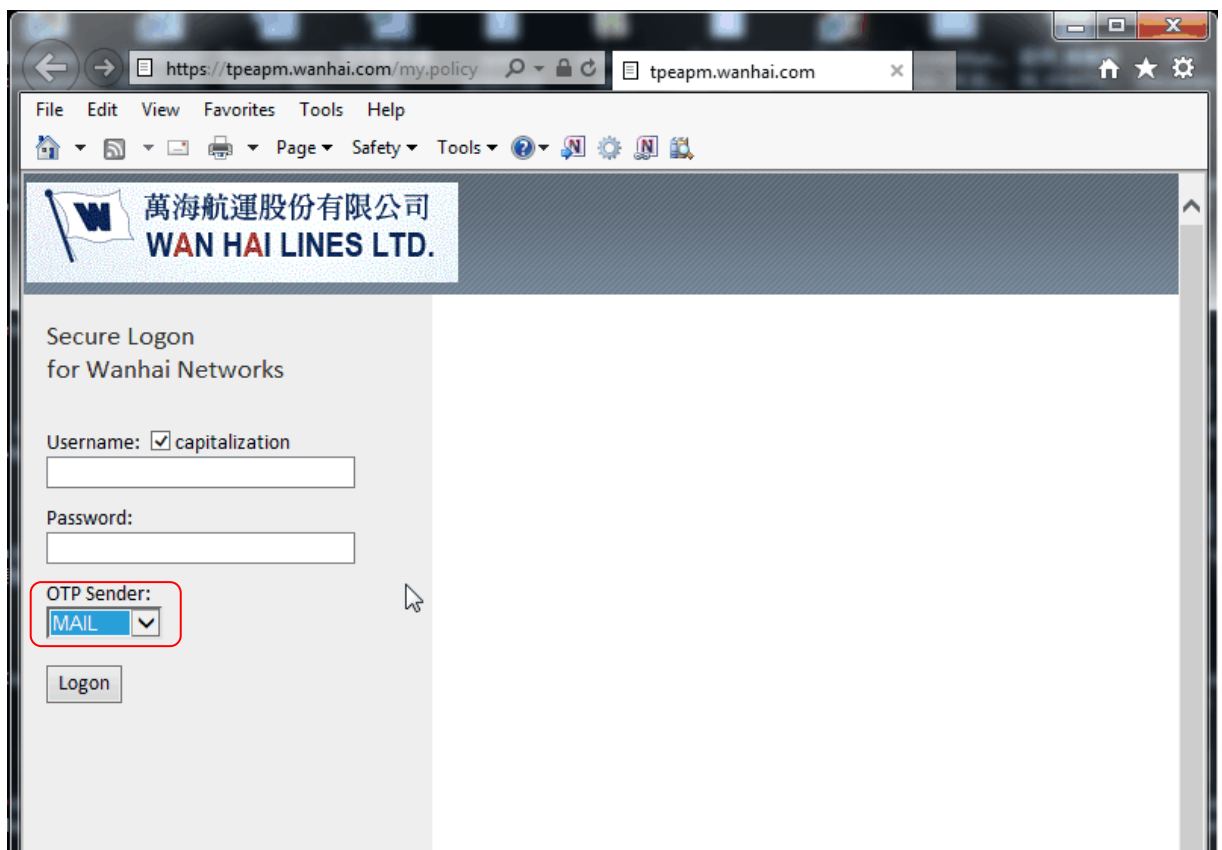
Double click **TPEAPM icon** from your PC desktop



Use **Portal Account and Portal account password** (or use **Email Account & Email Password** if you do not have Portal Account) .

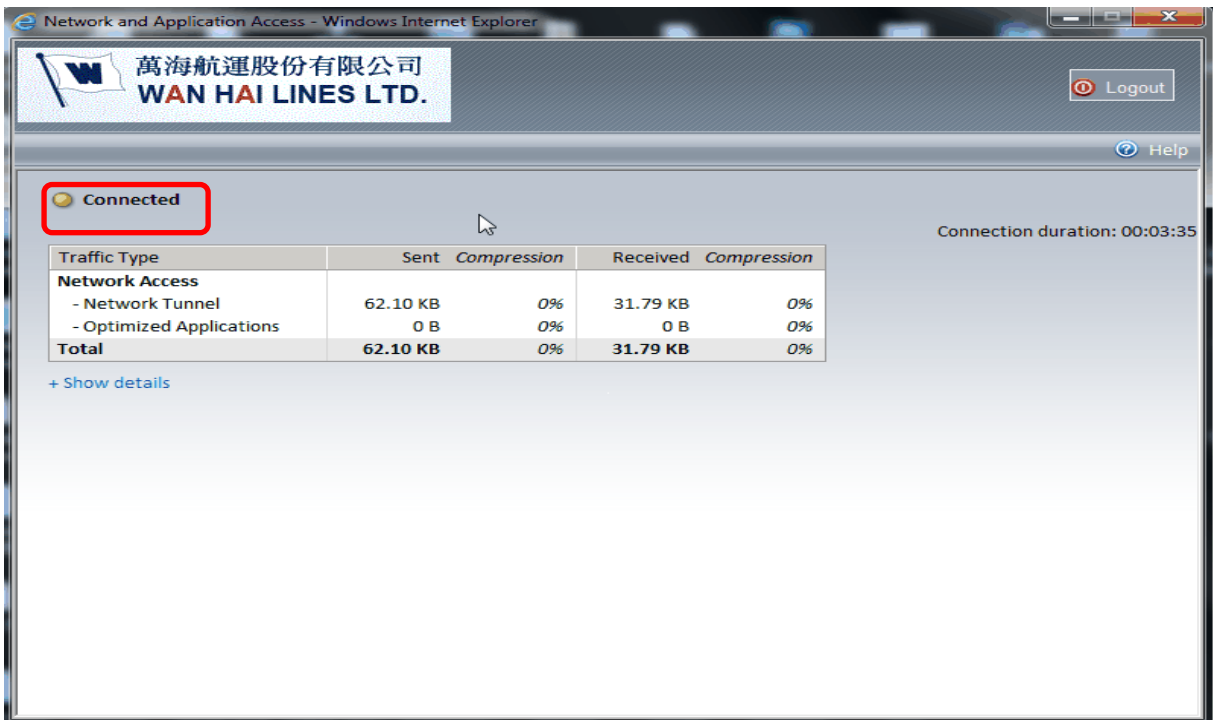
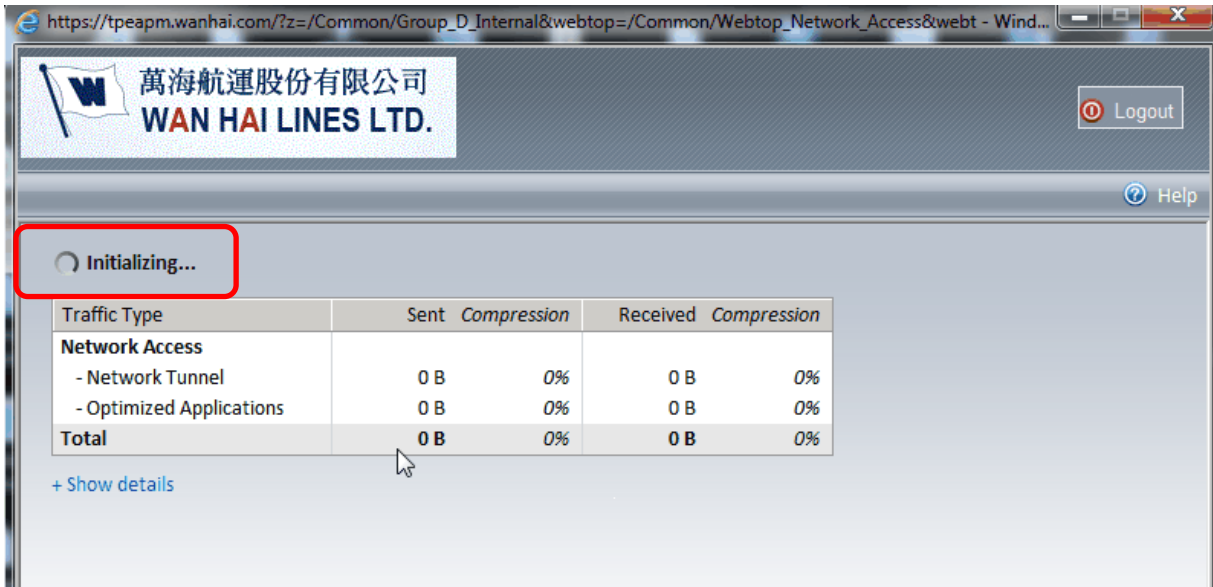
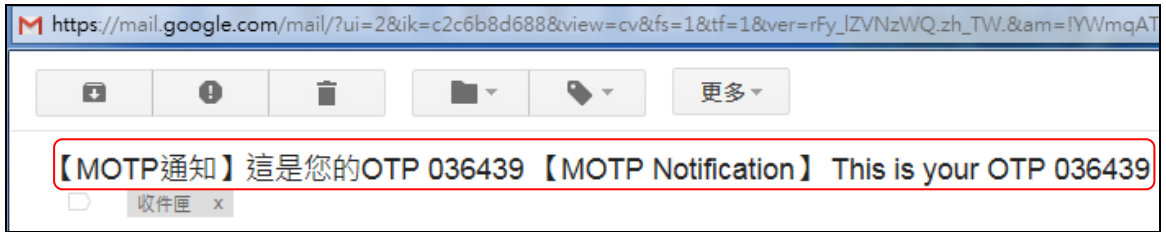
OTP Sender: Select **Email**

And then click **Logon**

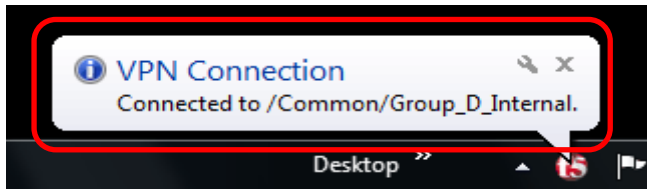


Login to your external mailbox to obtain OTP password

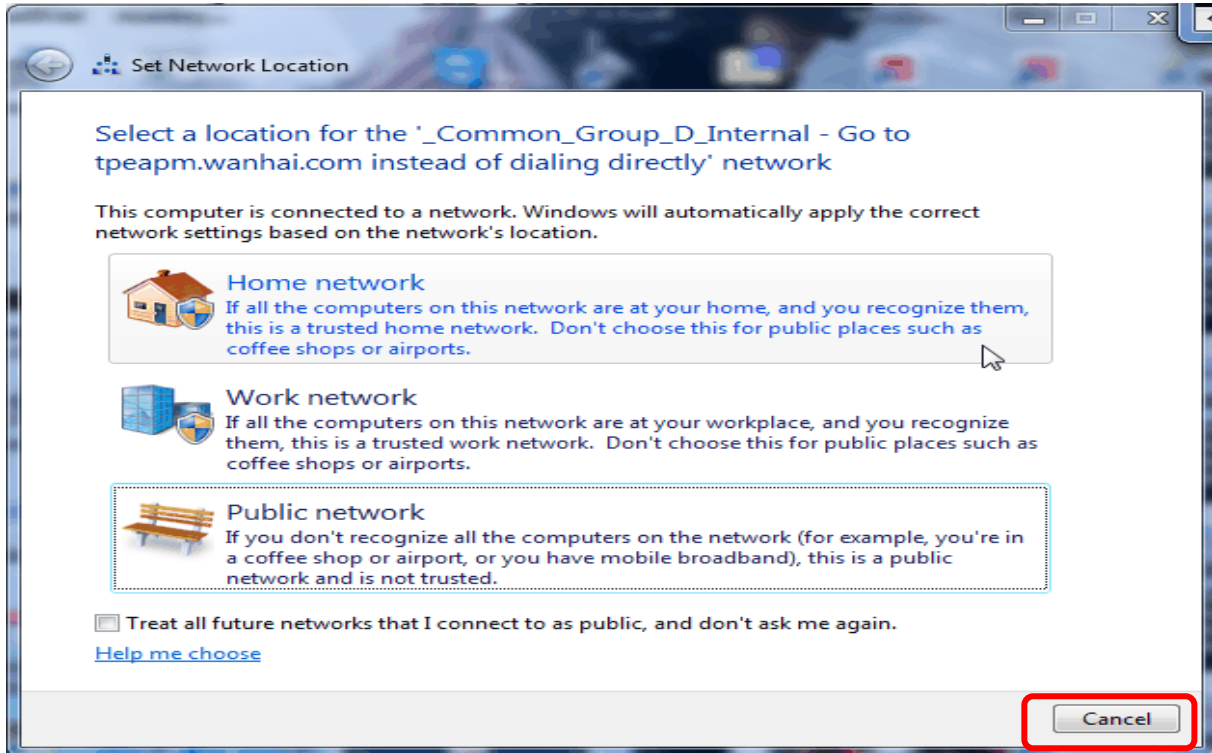
Example from your Gmail, you will get OTP password notification.



After connection complete, you will be able to access to WHL related system.

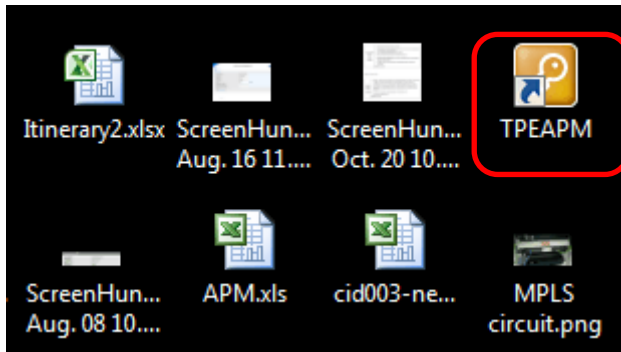


If the following screen appears, click "**Cancel**"



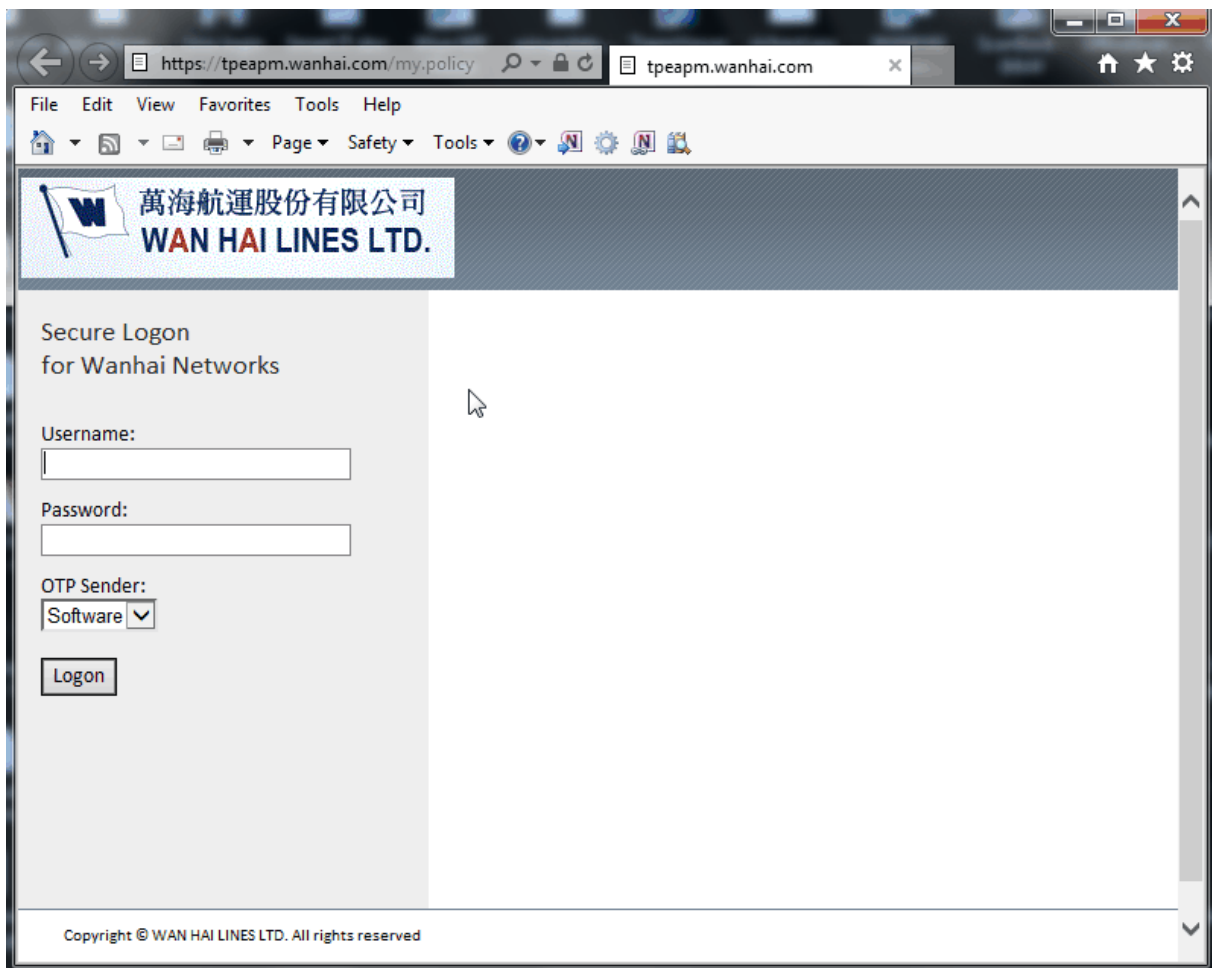
3. How to Apply for Temporary Password (forgot to bring mobile):-

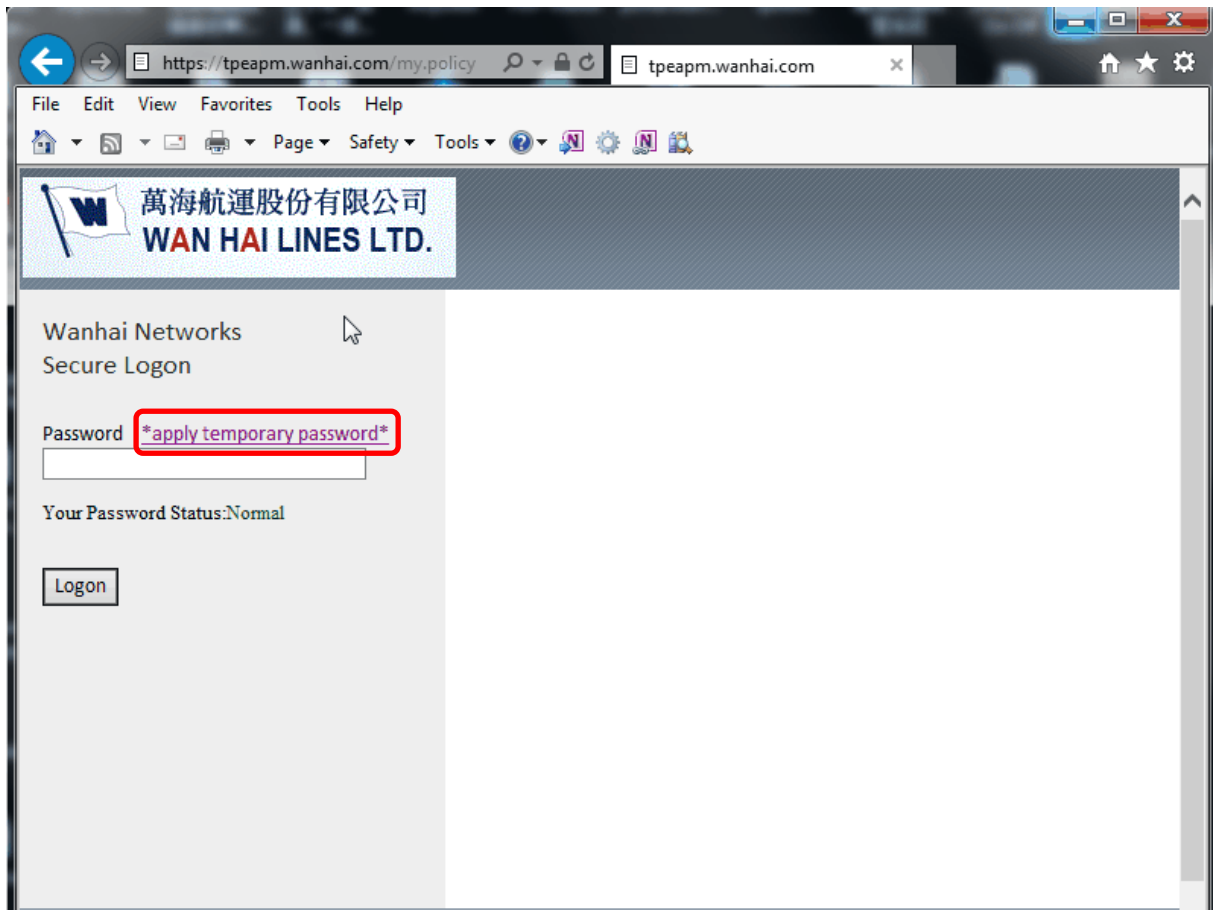
Double click **TPEAPM icon** from your PC desktop



Use **Portal Account and Portal account password** (or use **Email Account & Email Password** if you do not have Portal Account) .

And then click **Logon**

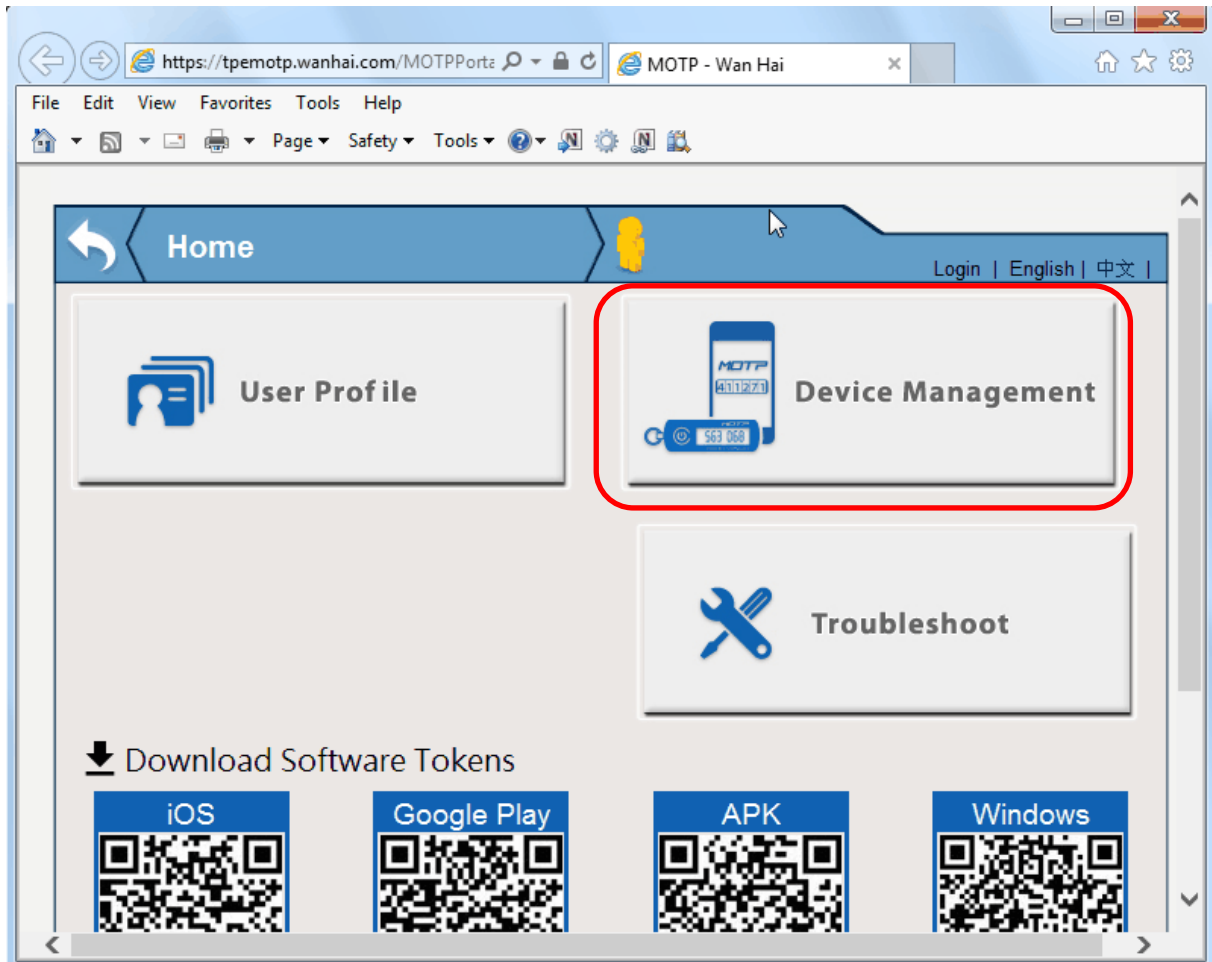


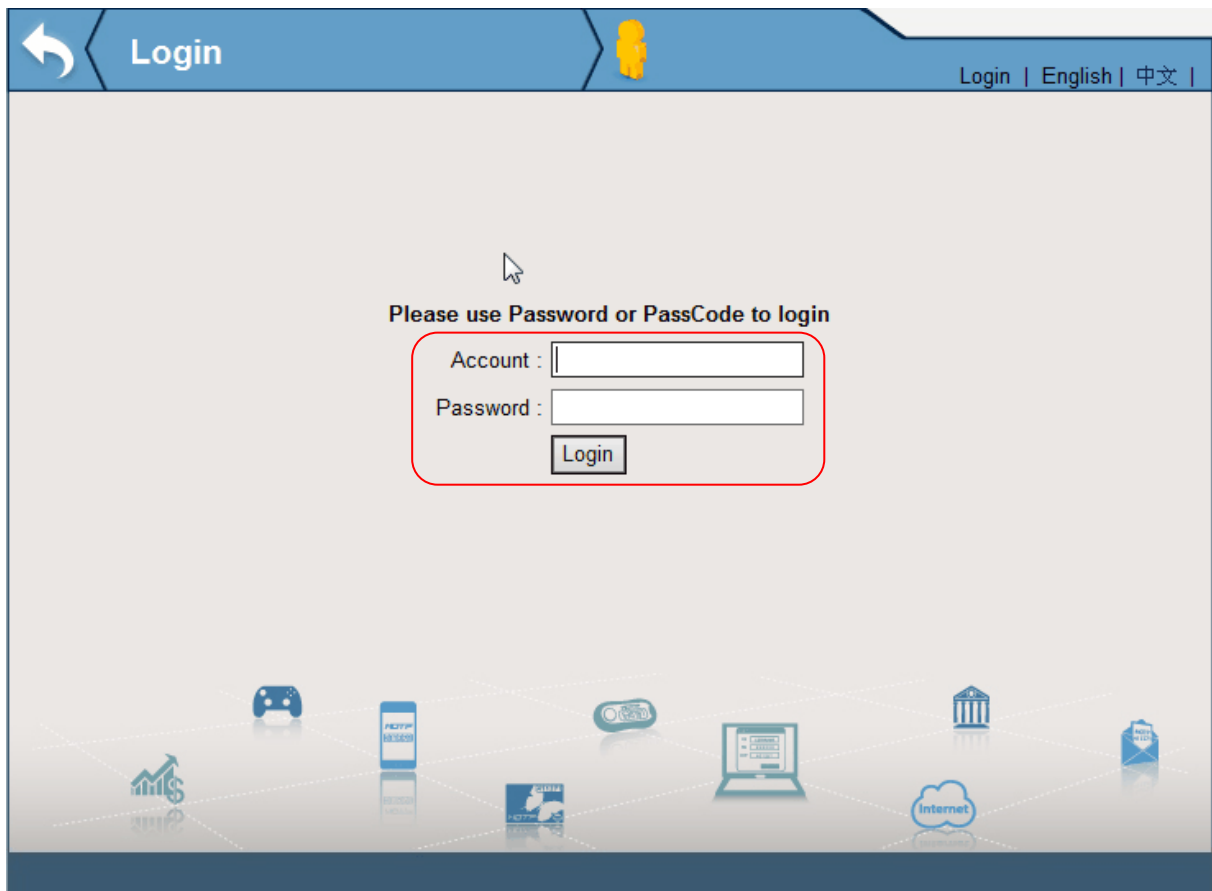


Click ***apply temporary password***

Next windows will show as below

Click **Device Management**



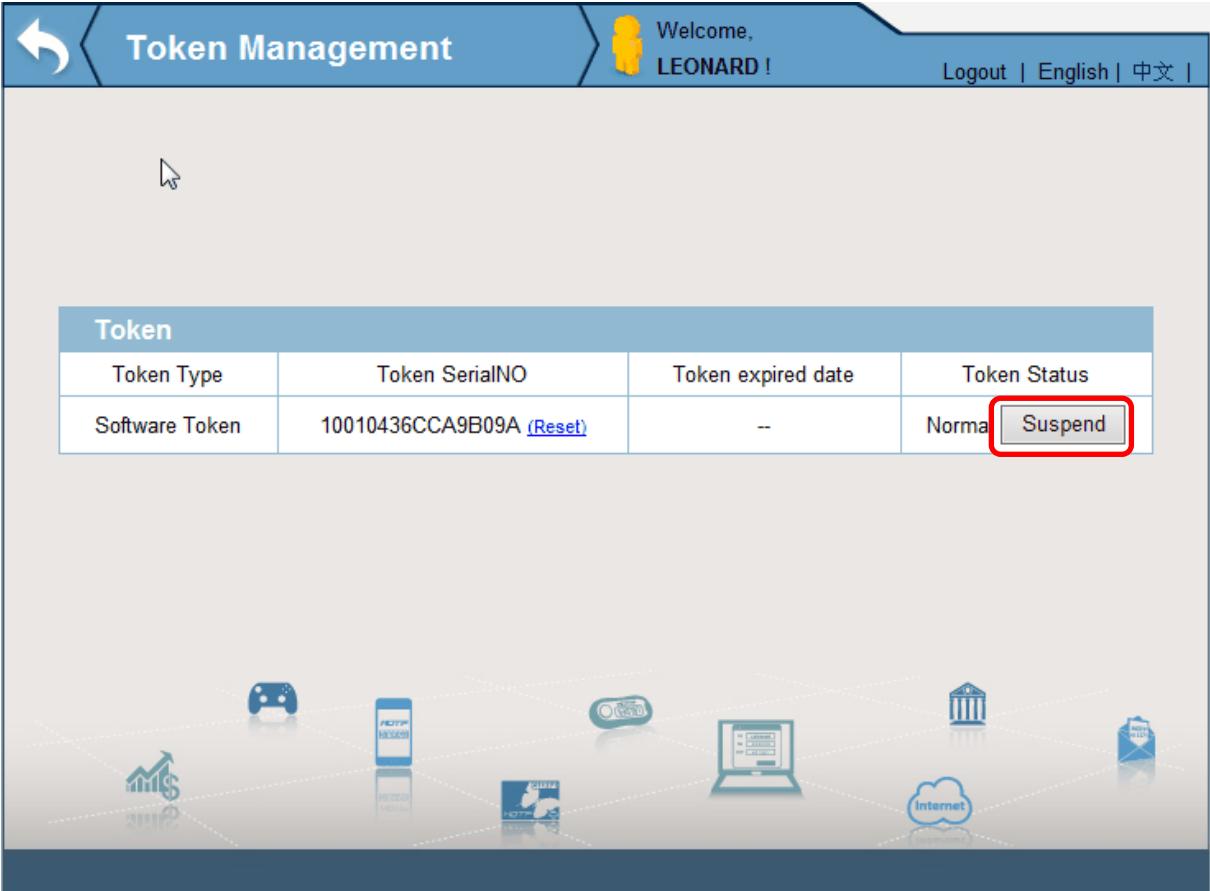


Use **Portal Account and Portal account password** (or use **Email Account & Email Password** if you do not have Portal Account) .

And then click **Logon**

Next screen will show below:-

Click **Suspend**



A “temporary OTP password” will be sent to your email address and displayed on the webpage.

Example: **494431**

Token Management

Welcome, LEONARD!

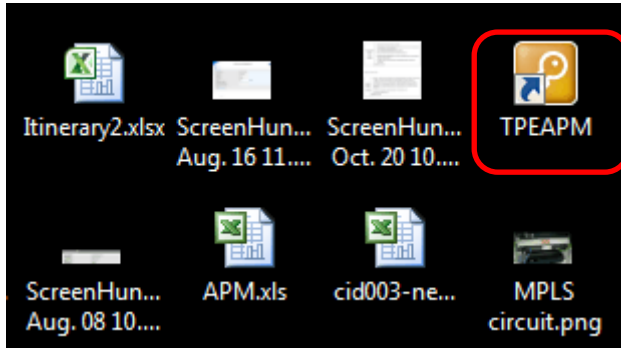
Logout | English | 中文 |

ⓘ User modify success. (PM 03:03:36)
OTP TEMP PASS : 494431

Token			
Token Type	Token SerialNO	Token expired date	Token Status
Software Token	10010436CCA9B09A (Reset)	--	Suspend <input type="button" value="Unsuspend"/> <input type="button" value="Notify User"/>

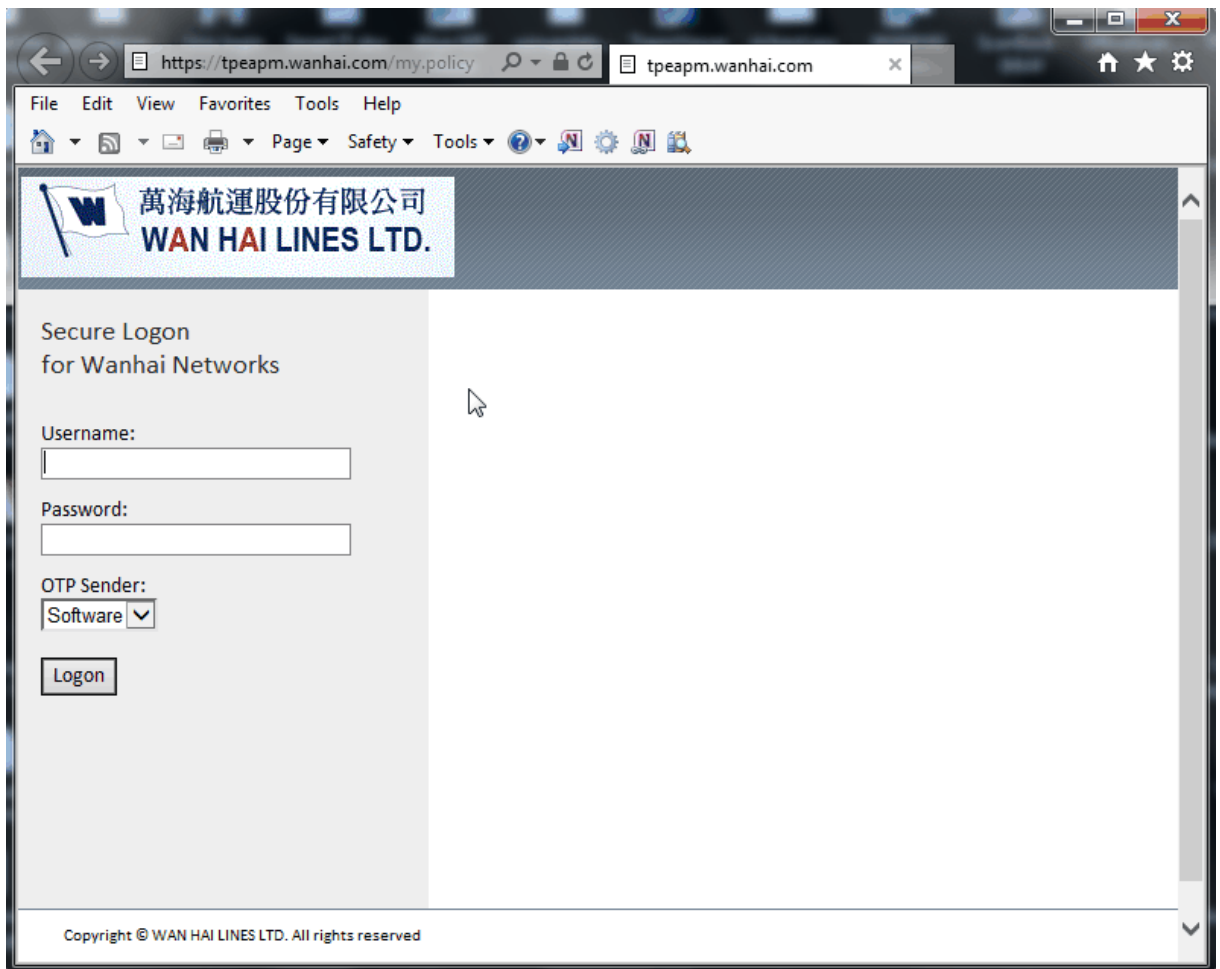
Then go back to sign in from TPAPM

Double click **TPEAPM icon** from your PC desktop



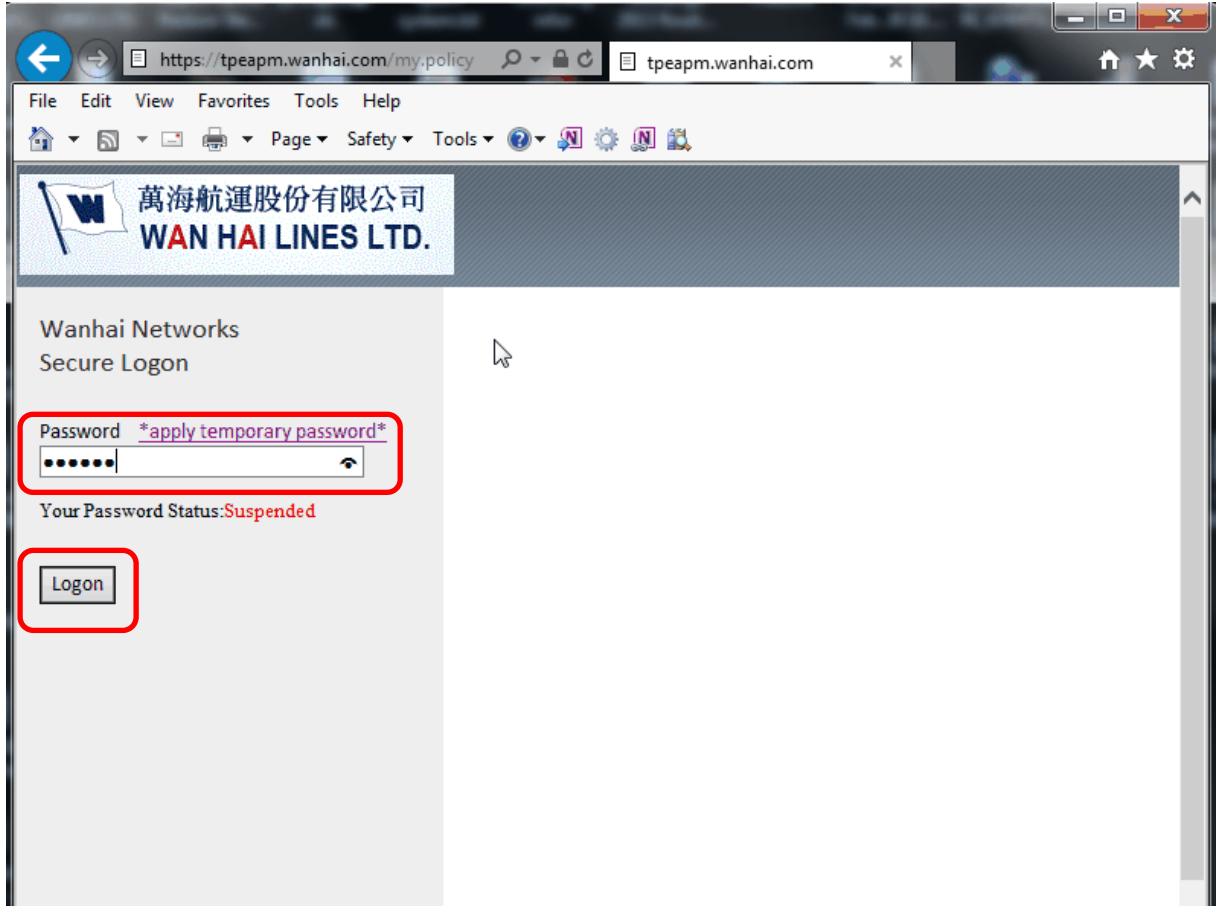
Use **Portal Account and Portal account password** (or use **Email Account & Email Password** if you do not have Portal Account) .

And then click **Logon**



Then key in your “temporary OTP password” which sent from MOTP.

Example: **494431**



APM login successfully.

The screenshot shows a Windows Internet Explorer browser window displaying the WAN HAI LINES LTD. login page. The page header includes the company logo and name in Chinese and English, along with a 'Logout' button. Below the header, a 'Connected' status is shown with a connection duration of 00:03:35. A table displays traffic statistics for 'Network Access', including 'Network Tunnel' and 'Optimized Applications', with columns for 'Sent', 'Compression', and 'Received' data.

Traffic Type	Sent	Compression	Received	Compression
Network Access				
- Network Tunnel	62.10 KB	0%	31.79 KB	0%
- Optimized Applications	0 B	0%	0 B	0%
Total	62.10 KB	0%	31.79 KB	0%

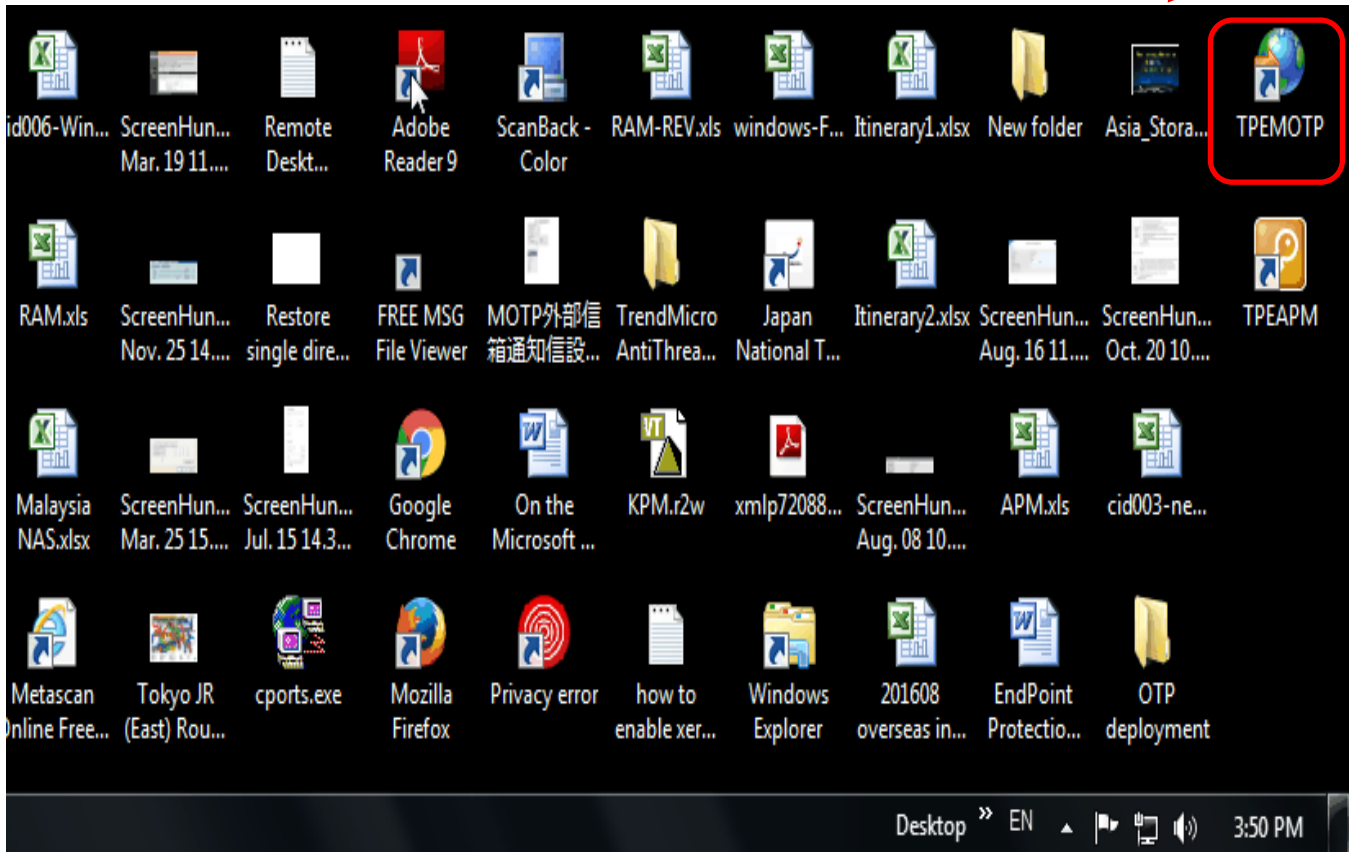
+ Show details

Note: Temporary password is only valid for 24 hours , it will automatically expire after 24 hours.

To manually unsuspend the temporary password:-

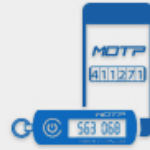
Please login from **TPEMOTP**

Double click **TPEMOTP** icon from your PC Desktop





User Profile

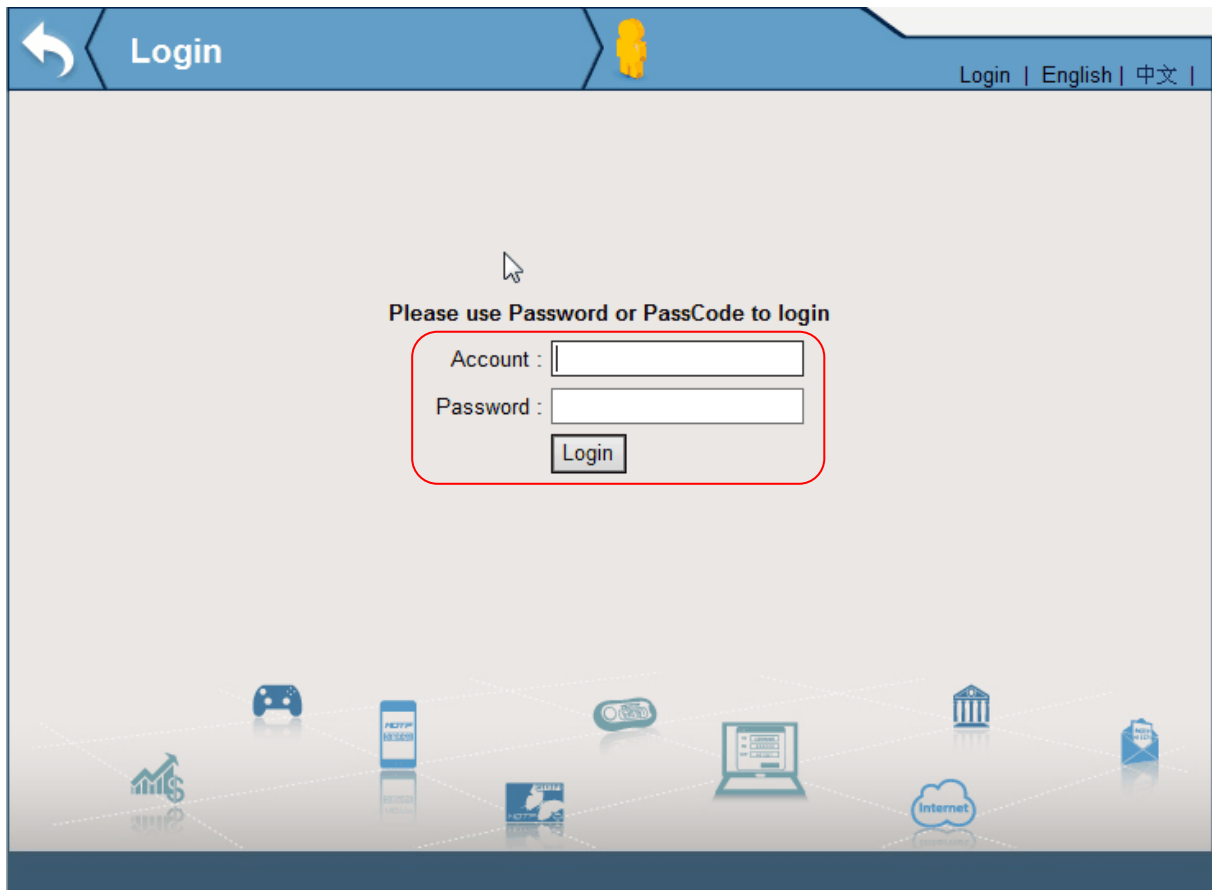


Device Management



Troubleshoot





Use **Portal Account and Portal account password** (or use **Email Account & Email Password** if you do not have Portal Account) .

And then click **Logon**

Click **Unsuspend**

Token Management

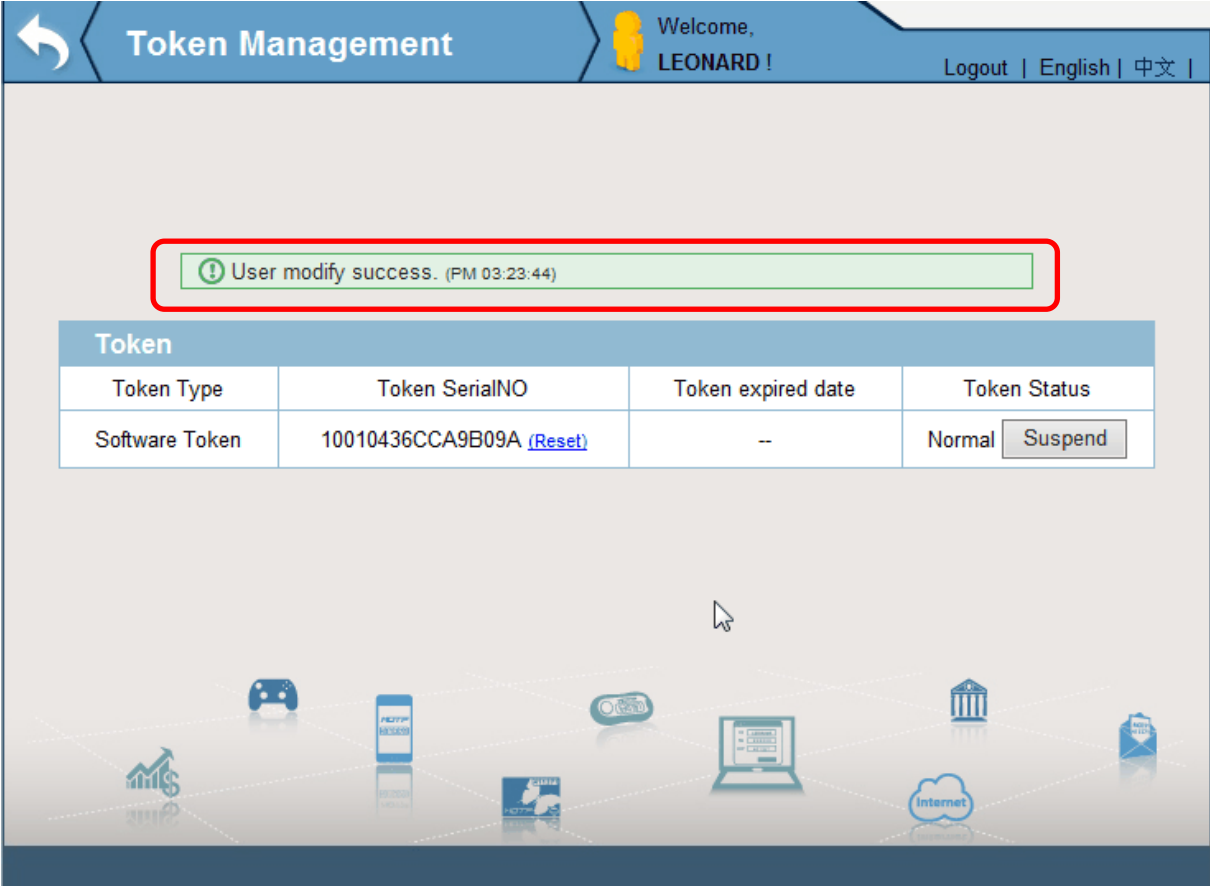
Welcome, LEONARD!

Logout | English | 中文 |

Token			
Token Type	Token SerialNO	Token expired date	Token Status
Software Token	10010436CCA9B09A (Reset)	--	Suspended <input type="button" value="Unsuspend"/> <input type="button" value="Notify User"/>

Internet

It will show unsuspend successfully.



Then logout from TPEMOTP.